Petitions Received Treated Between OCTOBER - December 2013

S/N	Petitioner	MDA	Subject of Petition	Date	Action Taken by the Bureau
1	Dovolonment	College of Education,	Re: Technical and Financial	Received	Dight of Donly Mosting hold
1	Development Engineers Koncult Ltd	Agbor, Delta State	proposal for TETFUND projects (Civil/Structural Engineering)	2/10/2013	Right of Reply Meeting held, College requested to re-evaluate the technical bids
2	Jamila Idris & Associates	Federal Ministry of Communication Technology	LOT 8 supply and installation of Solar power system, street and security light at the Intl Radio monitoring station, Gusa Zamfara state, awarded by FMCT	4/10/2013	The Ministry was directed to re- evaluate the entire technical/prequalification process of the procurement
3	Jamila Idris & Associates	Federal Ministry of Communication Technology	LOT 5 Construction of a community station, Ogoja Cross Rivers state, awarded by FMCT	4/10/2013	The Ministry was directed to re- evaluate the entire technical/prequalification process of the procurement
4	Loggiano Nig, Ltd	Federal Polytechnic Bida	Re: Procurement process for the proposed construction of perimeter wall fence (LOT1.2) and the proposed construction of fifteen (15) No. Offices (lot 1.3) at the Federal Polytecnic Bida, Niger State	7/10/2013	Dismissed for lack of merit
5	Loggiano Nig. Ltd	Nation Power Training Institute of Nigeria	Re: Procurement process of the proposed construction of classroom workshop, Laboratories, offices with the fencing of 50,000m2 land at Gembu, Taraba State, (LOT- 14) and the proposed construction of 30-room en- suite student hostel at Kna RTC (ot-20)	7/10/2013	Petition withdrawn by complainant
6	BMA Ventures	Federal Polytechnic, Ede, Osun State	Re: Award of contract for the Construction of Department of Estate Management (lot 3) at Federal Poly Ede- Letter of protest	10/10/2013	Closed in favour of the Petitioner
7	BMA Ventures	Federal Polytechnic, Ede, Osun State	Re: Award of contract for the Construction of Architectural Technology Building (Lot 2) at Federal Poly Ede- Letter of protest	10/10/2013	Closed in favour of the Petitioner
8	Nigernorth Limited	University of Abuja	Re: Invitation for pre- qualification and tendering for TETFUND special Intervention Project	11/10/2013	The procurement Process was cancelled and the University was directed to re-advertise.
9	Rayfield Associates	Anambra - Imo River Basin Development Authority	Collusion in bidding process for the construction of Ogwumabiri Ahia Nwaevule Ama Joseph Umunwada - Girls secondary school road, Ikenanziri Obowo, Imo State and unfair practices at Anambra - Imo River Basin Development Authority	11/10/2013	With a fresh complaint from the complainant, the process is being re-examined
10	Acouns	National Agency for Control of Aids	Protest against the award of contract for HIV 1/2 screening test kit and CD4 count machines to AT&S investment Ltd by Katsina State Agency for control of HIV/AIDS	11/10/2013	The Petion was dismissed on grounds that the procurement was outside the judistriction of the PPA, 2007

11	Etudo & Co.	Central Bank of	Re: Invitation for the	14/10/13	The Petion was dismissed for lack
	Estate Surveyors & Valuers	Nigeria	prequlification for the provision of total facilities management services at CBN		of merit
12	Wood Affairs	University College Hospital Ibadan	Financial bid opening for the supply of furniture and associated items (LOT 11)	14/10/13	Closed: The College was directed to re-procure the LOT
13	Davoris Limited	University College Hospital Ibadan	Re: Financial bid opening for the supply and installation of air-conditioners (LOT 10)	14/10/13	Closed in favour of Petitioner
14	Viacove	Nigerian Ports Authority	NPA procurement compllints	21/10/13	NPA directed to re-evaluate the bids
15	Loggiano Nig. Ltd	Federal University Wukari	Re: Advertisement for pre- qualification of contractors/suppliers placed in the federal tender journal for the pre-qalification of contractors by the Fedral University Wulari, Traba State (Re: request of evidence of payment of processing fee of N25,000 by FUW	21/10/13	Dismissed for lack of merit
16	Davoris Limited	Federal Medical Centre, Keffi	Re: Tender for completion of burnt admin block (fire Infeno of 2009) works to be carried out includes: Block works for the entire 2 storey building, plastering, mechanical works and roofing phase II (LOT 1)	21/10/13	On-going: Reminder letter was sent to the procuring entity
17	Commerce- General Nigeria Limited	Independent National Electoral Commission	Tender for the construction of National Commissioners residence at Guzape and resident state electoral commissioner residence in Katsina	22/10/13	Closed in favour of Petitioner
18	AB Design & Construction co. Ltd	Uni Uyo Teaching Hospital	Proposed contruction of 2 Storey building school block (LOT 1) for university of Uyo teaching hospital Uyo, Akwa Ibom State	23/10/13	The petitioner withdrew the petition
19	Jibs Engineering Services Ltd	Kaduna Electricity Disribution Company	Re: Appeal for Justice on the evaluation of contract (SIC) LOT EPC 3: Design, Manufacture, Distribution and Installation of 1x7.5MVA, 33/11Kv injection substation at Kachia LGA of Kaduna State	23/10/13	The petioner withdrew the petition
20	Davoris Limited	Nigerian Maritime Adminstration and Safety Agency	Re: Prequalification of zonal office complex in PH, River State (LOT 1) at NIMASA, Lagos	24/10/13	On-going; documents requested from NPA for review
21	Baksons Const Co. Ltd	Federal University Ebonyi	Request for clarification on the outcome of the tender exercise for the proposed construction works at the Federal University, Ndufu Alike-Ikwo (Funai) Ebonyi State (LOT 6)	24/10/13	On-going.
22	Commerce- General Nigeria Limited	Federal College of Education, Obudu	Re: Tender for construction of academic staff office complex at Bebi campus: Denial of Award	24/10/13	The Petion was closed in favour of the petitioner.

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23	Wood Affairs	Railway Property Management Company Limited	Re: Financial Bid Opening for procurement/rehabilitation and installation of office equip at RPMCL	24/10/13	Closed: The Bureau directed the Procuring Entity to re-evaluate
24	Fiscal	Investment &	Re: Observation on the bid	23/10/13	The procuring entity was
	Transparency and accountability initiative	Security Tribunal	opening exercise by the investments and security tribunal held on Thursday 10th October, 2013		requested to conclude the evaluation process in line with the PPA, 2007
25	Baron Development Ltd	National Hospital, Abuja	National Hospital, Abuja 2013 capital appropriation procurement construction of wards expansion project (Phase 2)	31/12/13	On-going (Scheduled Right of Reply Meeting)
26	Etudo & Co. Estate Surveyors & Valuers	Supreme Court of Nigeria	Invitation for prequalification -	25/10/13	On-going; reminder sent to Supreme Court for response
27	Global Transparent System Network	Veterinary Council of Nigeria	Notification of shordy procurement practices at the veterinary council of Nigeria Abuja; Construction of specialist veterinary hospital, Abuja Lot A	25/10/13	On-going.
28	Etudo & Co. Estate Surveyors & Valuers	Federal Airports Authority of Nigeria	RE: Invitation for EOI in respect to concession to coordinate all comercial vehicles (Lagos Yellow Buses) and Manage the terminus at the Hajj and cargo terminal Of intl airport/ Oshodi road of MMI Airport, Lagos	28/10/13	The petition was dissmised for lack of merit
29	Etudo & Co. Estate Surveyors & Valuers	Federal Airports Authority of Nigeria	Re: Invitation for EOI for procurement of certificate of titles for airport lands and other airport landed properties outside the airports - LOTS 3 & 5)	28/10/13	The MDA was directed to re- evaluate the entire technical/prequalification process of the procurement
30	Curator & Company	Public Service Institute of Nigeria	Re: Application for the withdrawal of award letter issued to Salat Nig. Ltd and same to be issued to Curators & Co. Ltd	28/10/13	The petitioner withdrew the petition
31	Etudo & Co. Estate Surveyors & Valuers	Federal Ministry of Power	Re: Request for Proposal for consultancy service for compensation valuation and resettlement for 700MW Zungeru Hydroeletric power project in Nigeria	28/10/13	The petition was dissmised for lack of merit
32	Etudo & Co. Estate Surveyors & Valuers	Galaxy Backbone	Re: Notice of invitation for the EOI (Prequalification for real estate agency and mgt services)	28/10/13	Procurement cancelled by Galaxy Backbone
33	Contrasulting Mega Services Ltd	Federal Science & Technical College Kuta	Pre-qualification for tender for construction of 1no block of 6 classroom (lot 8)	28/10/13	FSTC Kuta directed to proceed and evaluate financial bids
34	Mubali International Nigeria Ltd.	Federal Science & Technical College Kuta	Pre-qualification for tender for construction/Equipping of Motor vehicle workshop (lot 1)	28/10/13	FSTC Kuta directed to proceed and evaluate financial bids
35	Loggiano Nig. Ltd	Nigerian Deposit Insurance Corporation	Re: Procurement process of the proposed replacement of existing and obsolete acoustic laminated suspended ceiling at the corporation head office building of NDIC in Abuja - Nigeria	29/10/13	Procuring entity directed to re- evaluate bids using broken down evaluation scores
36	Etudo & Co. Estate Surveyors & Valuers	Nigerian Maritime Adminstration and Safety Agency	Re List of prequalified facility manager for NIMASA properties in Lagos	29/10/13	The MDA was directed to re- evaluate the entire technical/prequalification process of the procurement

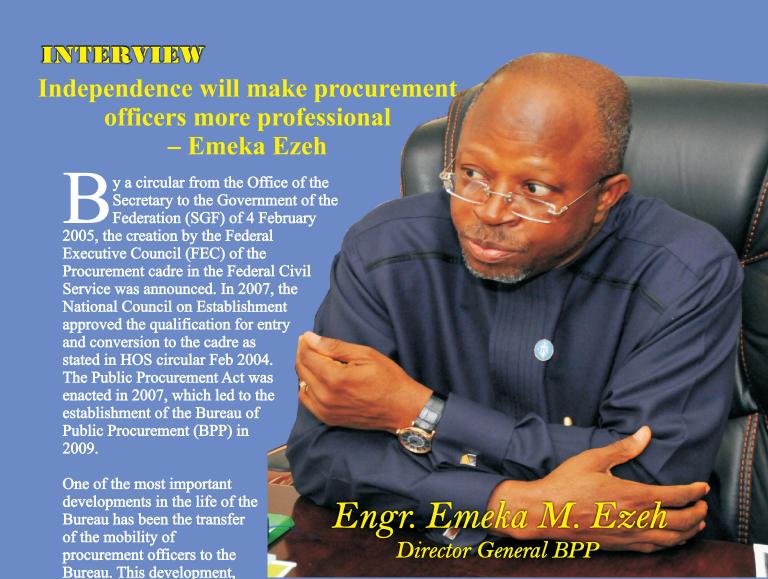
37	Etudo & Co. Estate Surveyors & Valuers	Federal Ministry of Works	Expression of interest of Estate Surveyors and valuers for 2nd niger bridge at Onitsha/Asaba in Anambra and Delta states by FMW	29/10/13	Closed: The Bureau directed the Procuring Entity to re-evaluate
38	Etudo & Co. Estate Surveyors & Valuers	Nigerian Ports Authority	Expression of Interest for the appointment of consultants for the valuation of NPA assets - Public Notic No. 3824	29/10/13	On-going.
39	Baron Development Ltd	National Power Training Institute of Nigeria	RE: NAPTIN 2013 appropriation capital projects Lot 4A & LOT 12: Request for review and redress	29/10/13	Closed in favour of Procuring Entity
40	Bookerntan Nigeria Ltd	National Power Training Institute of Nigeria	Re: Procurement process of the proposed construction of 30 room en-suite student hostel at Jos RTC Lot 6	30/10/13	Wrong administrative procedure, complainant advised appropriately
41	Contrasulting Mega Services Ltd	National Power Training Institute of Nigeria	Re: Procurement process of the proposed construction of classroom workshop, Laboratories, offices with the fencing of 50,000m2 land at Gembu, Taraba State, (LOT- 14)	30/10/13	Wrong administrative procedure, complainant advised appropriately
42	Mubali International Nigeria Ltd.	National Power Training Institute of Nigeria	Re: Procurement process of the proposed construction of 30 room en-suite student hostel at Jos RTC Lot 6	30/10/13	Wrong administrative procedure, complainant advised appropriately
43	Coalition Crusade Corruption Leadership Group	Nigerian Ports Authority	Re: Circumvention of due process of financial bid opening of consultancy services for the construction of NPA administrative building Abuja- Public Notice No: 3783	30/10/13	The Petion was dismissed for lack of merit
44	Syndicate Construction & Commercial Co. Ltd	Federal Ministry of Works	Petition on the procurement process at Federal Ministry of Works, Mabuchi on the commercial bid of construction of Bridge across River Ebba to Cheche in Katacha LGA in Niger State - Category C Lot 13	4/11/2013	The petitioner was advised to follow complaint procedures in line with the PPA, 2007
45	Loggiano Nig. Ltd	Consumer Protection Council	Re: Procurement process of the proposed construction of zonal office at Katsina (Lot 2B)	30/10/13	Closed in favour of Procuring Entity
46	AB Design & Construction co. Ltd	Federal Neuro- Psychiatric Hospital, Calabar	Federal Neuro-Psychiatric Hospital, Calabar: Rehabilitation of students hostel (LOT 1)	6/11/2013	Closed in favour of third party (Messrs Crude Link Nig Ltd)
47	Loggiano Nig. Ltd	Federal University of Dutsi-Ma	Re: Procurement process of the proposed rehabilitation of new tollets, lundry, kitchen under tank, overhead tank, external works and fencing, (LOT A) and the proposed partitioned office blocks LOT (B) at the Federal University Dutsi-Ma, Katsina State Nigeria	6/11/2013	Complainant recommended for award for the 2 Lots in contention after a Right of Reply Meeting

48	EDIL NIGERIA	National Power	Re: Complaint againts	6/11/2013	Closed in favour of Procuring
	LTD	Training Institute of Nigeria	National Power Training Institute of Nigeria		Entity
49	Satcom Integrated Resources LLC	Nigerian Ports Authority	Re: Petition by Koad Nig. Ltd with respect of the award of contract for digital VHF radio communication system for HQ and other locations to Messrs Satcom Int Res. Ltd	8/11/2013	The MDA was directed to re- procure the entire project
50	Etudo & Co. Estate Surveyors & Valuers	Federal Mortgage Bank of Nigeria	Re: Invitation for the Expression of Interest as consultant estate surveyor for FMBN	11/11/2013	Dismissed for lack of merit
51	Marina Energy Ltd	Federal Airports Authority of Nigeria	Refurbisment of ten(10) E One P111 airport fire crash tenders contract	11/11/2013	On-going (Fowarded letter to MDA for response)
52	Noba Associates	College of Education, Agbor, Delta State	Re: Procurement process and tender analysis for the electrical engineering consultancy services for College of Education, Agbor Delta State	13/11/13	Wrong administrative procedure, complainant advised appropriately
53	Chief Chukwuemeka Nwodo	National Primary Health Care Development Agency	Denial of Contract award by the National Primary Health Care Development Agency	14/11/13	The petition was dissmised for lack of merit
54	Etudo & Co. Estate Surveyors & Valuers	Federal Ministry of Transport	Expression of Interest for Lagos - Ibadan standard guage railway line - Lot 7: Lagos end 0100- 40+00(40km) Lot II: Middle section 40+00+2116+650(76.65Km) Lot II: Ibadan end 116+650 (40Km)	18/11/13	The petition was dissmised for lack of merit
55	Baksons Const Co. Ltd	Federal University Ebonyi	Re: Request for clarification on the outcome of the tender exercise for the proposed construction works at the Federal University Ndufu Alike-Akwo (Funai) Ebonyi State	18/11/13	Reminder letter sent to the Institution for its comments on the issue
56	King & Cole	Federal Ministry of Environment	Re: Reason for our disqualification by the Federal Ministry of Environment	19/11/13	Right of Reply Meeting Scheduled
57	Omolara Aries Nig Ltd		Petition into the irregularities in the award of contracts for the construction of school of science phase III and the 1000 seater auditorium at Federal University of Technology, Akure, Ondo state	20/11/13	The Univeristy was requested to conclude the evaluation process and revert back to the Bureau.
58	Ahadiami Nig Ltd	Federal Capital Territory Adminsitration	Re: Request for clarification on the disposal of impounded automobile scrap Lot IV - Disposal of 379 various impounded vehicles in favour of Messrs Ahadiami Nig Ltd	22/11/13	FCTA advised to pusue legal action

59	Mediterranean Solicitors	Nigerian Ports Authority	Petition for undue suspension of procurement process for the provision of Digital Communication for Headquarters and all ports	25/11/13	Closed in favour of Procuring Entity
			location, public notice no - 3821, LOT 10		
60	Wood Affairs	Nigerian Ports Authority	Re: Supply of office furniture to Port Harcourt Port Complex (LOT 1 & 2) respectively at Nigerian Ports Authority, Lagos State	28/11/13	The MDA was directed to conclude the procurement process
61	Davoris Limited	Nigerian Ports Authority	Re: Supply of office furniture and equipment to Warri port Complex (LOT 3 & 4) respectively at Nigerian Ports Authority, Lagos State	28/11/13	Wrong administrative procedure, complainant advised appropriately
62	Davoris Limited	University of Benin Teaching Hospital	Re: Financial bid opening for the construction of an office block at the University of Benin Teaching Hospital, Benin City, Edo State (Lot 6)	28/11/13	The Univeristy was requested to conclude the evaluation process and revert back to the Bureau.
63	DNO ENGINEERING CONSULTANTS LTD	Federal Teaching Hospital Abakaliki	Re: Construction of 200 sitting capacity lecture hall at Federal Teaching Hospital, Abakaliki (LOT 2)	28/11/13	Documents awaited from Federal Teaching Hospital, Abakaliki for review
64	Loggiano Nig. Ltd	Nigerian Deposit Insurance Corporation	Re: Procurement process of the proposed replacement of existing and obsolete acoustic laminated suspended ceiling at the corporation head office building of NDIC in Abuja - Nigeria	28/11/13	On-going
65	Ivory Chambers	Federal Ministry of Lands, Housing and Urban Development	Re: Irregularities in the bidding process for lot B8 for provision of 2.5MVA power injection sub-station to supply FMLHUD headquarters building and other nearby buildings through the installation of 1No. 750 KVA generating set	27/11/13	The petition was dissmised for lack of merit
66	Adek Engineering Ltd	Public Complaint Commission	Re: Contract for the construction of Ekiti area office of Public Complaint commission	29/11/13	The PCC was advised to re-award the contract to the lowest bidder
67	Prifranez Engineering & Construction Co. Nig. Ltd	National Service Park	Request for redress of the process for the invitation of tender for 2013 capital project at National Service Park	3/12/2013	Closed in favour of third party (Messrs Ryte Reazons Ltd)
68	BMA Ventures	Federal Polytechnic, ilaro	Award of contract for the construction of block of classroom- letter of protest	3/12/2013	On-going (Scheduled Right of Reply Meeting)
69	GNL Gridline Nig. Lld	Veterinary Council of Nigeria		4/12/2013	On-going (Scheduled Right of Reply Meeting)
70	Etudo & Co. Estate Surveyors & Valuers	High Court of the Federal Capital Territory	Invitation for prequalification to tender for maintenance of courts and offices - Lot 4.1 by the High Court of the Federal Capital Territory	3/12/2013	On-going
71	Etudo & Co. Estate Surveyors & Valuers	Abuja Metropolitan Management Council	Re: Tendering Exercise under Abuja Metropolitan Management Council (AMMC) for FMM Category C17	4/12/2013	Closed: Referred to Court

72	Etudo & Co. Estate Surveyors & Valuers	Tettiary Education Trust Fund	Re: Invitation for prequalification of contractors for year 2013 procurement activities by Tertiary Education Trust Fund (TETFUND) LOT 7 and LOT 8	4/12/2013	The petition was dissmised for lack of merit
73	Iyke Jordan	Public Complaint Commission	Re: Financial tender for the construction of Anambra, Enugu and Imo State Offices of Public Compliants Commission	5/12/2013	The Bureau directed the MDA to award to the lowest responsive bidder.
74	ELL Services Limited	Public Complaint Commission	Observed irregularities in procurement processess	5/12/2013	Documents awaited from Public Complaint Commission for review
75	Salamaka Scientific Ltd	Tettiary Education Trust Fund	Re: Invitation for pre- qualification and tender for projects under the TETFUND 2011 and 2012 (Merged) normanl interventions (Lot 4,5 & 11)	5/12/2013	The Bureau directed the MDA to re-evaluate
76	Loggiano Nig. Ltd	National Power Training Institute of Nigeria	Re: Procurement process of the proposed construction of classroom, workshop, laboratories, offices with the fencing of 50,000m2 land at Gembu, Taraba state (Lot 14) and the proposed costruction of 30-room en-suite student hostel at Kano RTC (LOT 20)	6/12/2013	Complaint withdrawn
77	Jude Engineering (NIG) Ltd	Federal College of Education (Technical) Umunze	Letter of compliant on construction of 1 Block of 1000 capacity lecture theatre	6/12/2013	The College was requested to forward its comments on the petition
78	Etudo & Co. Estate Surveyors & Valuers	Independent National Electoral Commission	RE: EXPRESSION OF INTEREST AS AN AUCTIONEER/ BUYER OF OLD BALLOT BOXES AND WASTE PAPERS AND FOR THE DISPOSAL OF UNSERVICEABLE VEHICLES AND OBSOLETE STORE ITEMS	9/12/2013	Closed in favour of Procuring Entity
79	Masy Nigeria Limited	Federal Ministry of Water Resources	Re: Petition on the abuse of due process policy and lack of due process & transparency in the award of contract (Small Irrigation Scheme, Zamfara West Senatorial Zone - Lot C1-5, 2013 Capital/Constituancy Project - Federal Ministry of Water Resources (Sokoto Rima River Basin Development, Agency)	12/12/2013	On-going (Scheduled Right of Reply Meeting)
80	Space Spectrum	Standard Organization of Nigeria	Letter of Petition	17/12/13	The petitioner was advised to follow complaint procedures in line with the PPA, 2007
81	Loggiano Nig. Ltd	Ecological Fund Office	Re: Procurement process of the proposed remediation of polluted sites in minning impacted areas in Kuru, Jos Plateau state (LOT 1), Daza- Machilla soil erosion control project Marte LGA, Borno State (Lot 3) and Flood and Erosion control works at Federal Medical Centre, Abakaliki Ebonyi State (Lot 4) respectively	18/12/13	On-going.

82	Foggerson Concepts Nig.	Federal College of Education	Letter of Complaint on the construction of proposed two	18/12/13	On-going
	Ltd	(Technical) Umunze	floor academic staff offices for school of sciences including procurement of 1		
			no 21kva sound proof gen set		
83	Jude Engineering (NIG) Ltd	Federal College of Education (Technical) Umunze	Letter of Compliant of 1 Block of 1000 capacity lecture theatre	18/12/13	On-going
84	Wood Affairs	Federal Polytechnic, Mubi Adamawa State	Re: Procurement of Classroom/ Office furniture at Federal Polytechnic, Mubi, Adamawa State (LOT B)	19/12/13	Closed: In favour of Petitioner
85	Ahmed Sambo & Co.	University of Maiduguri	Re: Invitation for prequalification to tender for year 2013 TETFUND needs assessment special intervention project phase 1	19/12/13	Advised to follow proper administrative procedure
86	Civil Plan Servics Nigeria Ltd	Kogi State University (TETFUND)	Re: Invitation for expression of interest (EOI) by Kogi State university, Anyigba	19/12/13	Dismissed: Wrong administrative procedure
87	Baksons Const Co. Ltd	Federal University Ebonyi	Re: Clarification on tender exercise for the proposed construction works at Federal University Ndufu Alike-Ikwo Ebonyi State	23/12/13	The University was requested to forward its comments on the petition
88	Bond Organization Co. Ltd	Board	Re: Letter of complaint on irregularity against Secondary Education Board Area 3, FCT Abuja	31/12/13	Right of Reply Meeting Scheduled
89	Oba Olufon & Co.	Federal Ministry of Defence	Lot 2: Construction of one (1) block of two - Storey classroom building type B at Armed Forces Physical Health School and Games Village, Esa - Oke, Osun State	31/12/13	Wrong administrative procedure, complainant advised appropriately



July 2013 from the Head of the Civil Service of the Federation, caused anxiety among procurement officers. For both the Bureau and the Office Head of the Civil Service of the Federation, a good deal of fire-fighting was required. Engr. Emeka M. Ezeh, Director-general of BPP, in this interview with Tommy Odemwingie, puts the challenge of reforming the public procurement system in perspective.

Question

facilitated by a letter of 18

Putting things in context, how significant is the transfer of the mobility of procurement officers to the Bureau?

Answer

This is about the last stage in institutionalizing procurement in the country. You recall that when you are making a change, which reform means, you will come against all kinds of hurdles, principally by wrong perception by people who may think that they will lose out from the new system. Naturally, people react to and act on their fears. If people are not too sure of how change will benefit them, even before they come to understand what the issues are, they will begin to oppose it. So, it is in the light of this that since 2009, when the presidential approval was given for procurement officers, as part of sustaining and building the system, to

INTERVIEW

come under the purview of BPP, there have been one step forward and two steps backwards. We had to contend with the fears of public officers in the system, which resulted in three Heads of Service (HoS) not having the courage to implement that Presidential directive. I must give it to the current Head of Service (HoS), my friend and brother, Alhaji Goni Aji, for summoning the courage to really implement the Presidential directive to bring procurement officers under the purview of the Bureau. To reflect their professionalism, procurement officers needed to be pooled; just like the accountants are under the Accountant-General's office; the lawyers in the Attorney-General's office; Information Officers in the Ministry of Information; and so on. So procurement officers have been brought under the Bureau so that they will be as independent as the BPP, so that they will not be intimidated in properly doing their jobs. If they are not fully independent, they may not be free to really do their job. We still have the other two legs to go. These are Career Management and Discipline, which involve the Federal Public Service Commission. And we are working hard with the Commission to ensure that Public Service rules in these regards are followed.

Question

Is there a timeline for the achievement of the two other legs?

Answer

When you are doing reform, you can hardly put a timeline to it because you are dealing with human beings and human beings are not like program; I want to build a bridge from point A to point B and then you come and do it, human beings are entirely complex. You have to address people's sensitivities, address a lot of people's fears, to assure them that it is in their own

